

Debbie M Garratt FNP-C ABAAHP
Expectations for Practice/Provider and Patient relationship

We strive to provide personalized care to address acute and chronic illness, and help you return to balance for optimal health and wellness.

I am honored that you trust my staff and me to provide your health care, listed are the concepts I hope we can both agree:

- 1. I promise to do my best to get you back to and maintain optimal health; Very important that you are motivated to be well.**
- 2. Very important you actively participate in your healthcare, proactively address your healthcare issues and concerns with our healthcare team.**
- 3. Our practice provides individualized care for all of our patients. There may be a time when we are providing care for another patient's urgent needs. Every effort will be made to provide the same service for you should an urgent matter arise.**
- 4. If you are sick and need to be seen, please call early so we can do our best to bring you in the same day.**
- 5. Medication refills will be attended to during business hours. Although we do our best to fill these promptly, some may need clarification and additional time to refill. Please request a refill from your pharmacy several days before you run out.**
- 6. I understand how valuable your time is, I promise to do my best to be timely in your appointment; please do your best to be on time as well. I understand about emergencies, we have them too. Please let us know if you will be late and we will do the same.**
- 7. There may be times when it is most convenient to speak, email or text in the evening. Otherwise, we do our best to address issues concerning health during office hours 8:30-5:00pm**

Signature of patient of guardian

Date